



ABOUT THE GROUNDS GUYS®

1.877.925.LAWN(5296) | GroundsGuys.com



THE GROUNDS GUYS

The Grounds Guys are a professional landscape management company - a dedicated group of horticulture enthusiasts, skilled landscape technicians and results-driven account managers committed to providing you with timely, reliable and thorough landscape solutions that add value to your business.

OUR VALUES

We show that we **CARE**, by putting the needs of our **Customers First**, by always having a positive and helpful **Attitude**, and by treating everything and everyone with **Respect**. By living our Code of Values® we **Enjoy Life** in the process.

OUR VISION

To be recognized as the customer's preferred choice for premium grounds care services.

OUR MISSION

To exceed customers' expectations by providing exceptional front line service with well-trained employees who thrive because of our positive culture.

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Independently owned and operated franchise

OUR CLIENTS

Our clients span small and medium-sized businesses to Fortune 500 Corporations. We take pride in the personal service we provide while providing custom landscape management solutions that meet or exceed your expectations. We believe that every client is different and every solution is unique.

CLIENT RELATIONS & CUSTOMER SERVICE

At *The Grounds Guys* we believe that our strong relationship is as important as the services and solutions that we provide you. *The Grounds Guys* understand the need for timely and reliable customer support. To help you get the support you need, we have developed three methods of contact to suit all our customer needs:

1. Our national toll free customer care desk at 1.877.925.5296.
2. Access to our self help web portal 24/7, where your requests are dispatched immediately to your service representative.
3. E-mail access to the customer care team.

All requests are tracked by our Customer Care Team for speedy resolution. You are notified when your request has been received and again when it has been completed. The result: happy customers, a loyal client base, quality referrals and shared respect.

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“Industry-leading expertise and consistent customer satisfaction.”

BONDING & INSURANCE

The Grounds Guys are fully bonded and insured up to \$2,000,000 per incident. We are dedicated to the safety of employees and you. We follow federal, state and local licensing requirements, including workers compensation.

SAFETY & TRAINING

The Grounds Guys are committed to provide ongoing training for each employee, along with protective equipment needed to reduce the risks associated with their job. We strive to provide our customers with quality services through continuous training in safety, horticulture, best industry management practices and customer service.

THE ENVIRONMENT

The Grounds Guys take our environmental responsibility very seriously. Some of the initiatives that The Grounds Guys have taken a leadership role include: usage of environmentally friendly alternatives to landscape chemicals, low-emission fuels such as bio-diesel where available, a no-idle policy monitored by GPS, paper usage reduction through e-mail quoting and invoicing and recycling at all of our locations. We are committed to utilizing native plant materials and developing friendly landscapes for our customers. We strive to build landscapes which thrive on attributes of the local environment and reduce water waste. Our team works to provide best industry management practices for our services to help reduce our impact on the environment.

BUSINESS EXPERIENCE

For over twenty years, The Grounds Guys have provided top-quality grounds care solutions for clients of all types, ranging from high-end corporate offices and property management firms to large auto manufacturing facilities. We draw upon years of study, innovation and experience to enhance corporate image at the ground level. We have worked with hundreds of companies that value their outdoor environments as a means of creating a lasting first impression for visitors and a green oasis for staff and visitors to enjoy.

NEXT STEPS

Please call today for a free consultation and landscape analysis. We would be happy to meet with you at your facility to discuss your grounds care requirements and to tailor a program to suit your needs and budget. Call 1.877.925.5296 today or request a quote online at GroundsGuys.com.



“We take pride in exceeding contractual obligations.”

COMMERCIAL GROUNDS CARE

First impressions of your company start before visitors enter your front door. An orderly, well-manicured site conveys a respectable corporate image, creates a welcoming atmosphere for clients and visitors and provides a peaceful, calming environment for employees.

The Grounds Guys® comprehensive commercial grounds care services help you simplify your property management and impact your bottom line with:

- **Consistent, reliable service**
- **Value-based, predictable maintenance costs**
- **Reduced time in overseeing your landscaping**
- **Eye-catching outdoor designs**
- **Increased curb appeal**

With highly refined estimating systems, we can precisely determine the time and personnel required for any job - big or small. Meticulous planning ensures timely preparation, planting, treatment, maintenance and renewal to keep your grounds looking their best year-round. We take pride in exceeding customers expectations by alerting you to potential on-site issues before they become problems.

Supported by our powerful regional and national resources, our local branches can take on practically any challenge. Let us monitor the long-term health of your landscape and suggest budget-conscious ways to enhance your grounds.

SERVICES

- **Landscape maintenance**
- **Garden care**
- **Turf care**
- **Pruning**
- **Landscape enhancements**
- **Tree & shrub care**